

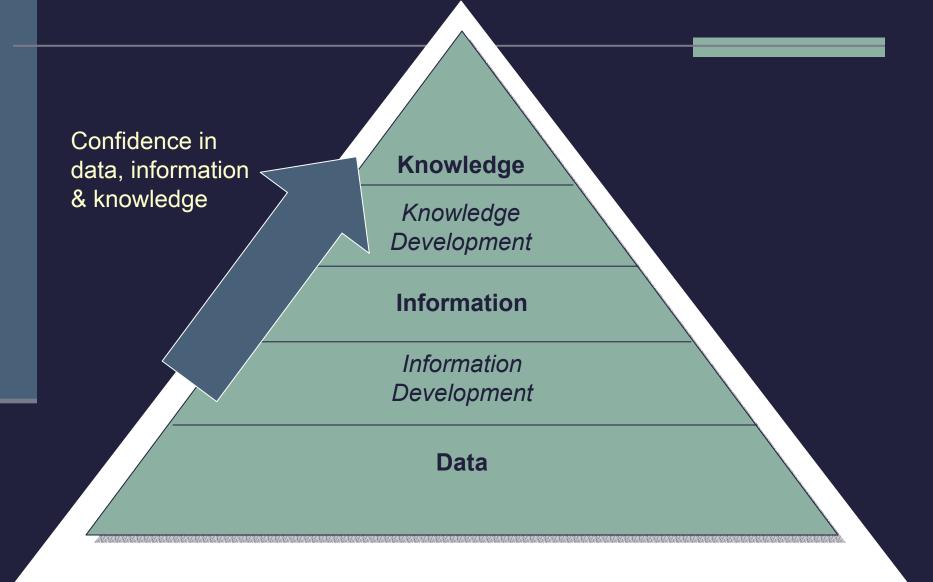
## Trustworthy Computing

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#### Information and Knowledge Management







#### Motivation

- Good decisions require a confidence in the information used
- Our customers recognize need for a confidence in IT systems that produce the information



Is the IT system doing what I expect?

Are my measurements provably correct?

Has the data been tampered with?

Am I acquiring the relevant data?

Will data be available when I need it?



# Trust & confidence in IT systems are a growing national need

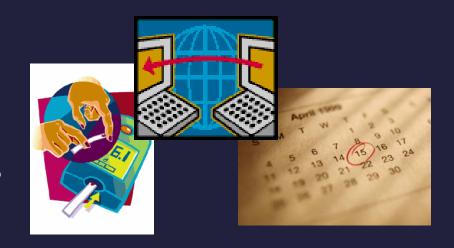
**Basis of science moving forward** 





**Expanding use in our lives** 

**Personal Situations** 





#### Trustworthy Computing is not ...

- Not just security
- Not just software engineering

- Not just Conformance testing
- Not just system testing

Bad specification + Appropriate security controls

Trustworthy system

Correct specification + Poor application testing

Trustworthy system

TC incorporates all of these and more!



## Trustworthy Computing

- TC is the vehicle for achieving a level of reliability that results in complete confidence in the system output.
- Systemic approach
- Addressing multiple aspects
  - Functionality
  - Performance
  - Security
  - Dependability
  - ...



## Why aren't systems trustworthy?

- Degree varies by industry
- Not a focus throughout life of system
- Lack of standards
- No basis for measurement & testing





#### A Path Forward



- Industry paradigm shift
  - Industry recognizes the value
  - Industry must invest resources
- ITL provides
  - Standards
  - Measurements
  - Methods
  - Technology transfer



## Responding to Our Customers

Voting Systems

Financial Community

Healthcare Community

Homeland Security

Enabling Technologies

- Requirements are customer-driven
- Solutions based on standards & measurements



Financial Community

Healthcare Community

Homeland Security

**Enabling Technologies** 



Infrastructure technologies should be functionally correct

- Network protocol testing
- XML technology testing
- Dynamically combined systems should be robust and secure.

Enabling technologies must contribute to the confidence in a system





Financial Community

Healthcare Community

Homeland Security

**Enabling Technologies** 

- Exploration of standards & measurement requirements in voting systems
  - Human factors
  - System integration
  - Electronic voting security

Our citizens demand trust in their voting systems and election processes





Financial Community

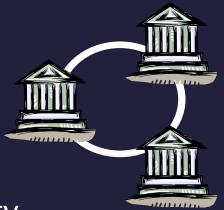
Healthcare Community

Homeland Security

#### **Enabling Technologies**

- Traditionally focused on trust
- Certifications based on NIST security and cryptographic standards & tests
  - BITS
  - Visa International
  - Smart Card SecurityUser Group

The level of trust in our financial institutions must remain high as services become automated.







Financial Community

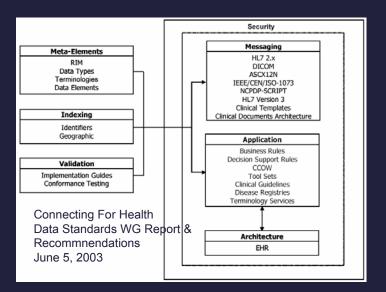
Healthcare Community Homeland Security

**Enabling Technologies** 

- Healthcare informatics
  - Conformance test development for information exchange
    - HL7
    - IEEE 1073
  - Markle Foundation's Connecting for Health
- Future Needs for Standards Workshop-Nov '03

Patients must not suffer harm from errors and inadequacies in our healthcare information, diagnostic and care systems.







Financial Community

Healthcare Community

Homeland Security

**Enabling Technologies** 



- Confidence in tools used by investigators
- Robust testing results meet legal scrutiny- Daubert requirements for scientific evidence
- Biometrics
  - Confidence in the identity of people entering our borders
  - Performance testing based on metrics









## A New Challenge: Data Preservation

- Technology allows us to electronically store vast amounts of information
- Can today's info be accessible far in the future?
  - Media longevity
  - Tools to access
- Preliminary success in media measurements
- Exploring areas to broaden scope



## Summary

- Trustworthy computing enables confidence in computed data & information
- Standards & measurements are key to achieving trustworthy computing
- ITL is taking a systemic approach
- Data preservation is a new challenge

## Why aren't systems trustworthy?

#### A Path Forward



Degree varies by industry



measurement & testing

- Industry paradigm shift
  - Industry recognizes



- Standards
- Measurements
- Methods
- Technology transfer